



## Terms & Conditions

### *Terms of website use*

This page (together with the documents referred to on it) tells you the terms of use on which you may make use of our website [www.piscescountrypark.co.uk](http://www.piscescountrypark.co.uk) ("Our Website"). Please read these Terms and Conditions carefully before you start to use Our Website. By using Our Website, you indicate that you agree to be bound by these Terms and Conditions, and our Privacy Policy which includes our policy on the use of cookies. If you do not agree to these Terms and Conditions, please refrain from using Our Website.

Our Website is intended for and directed to residents of the United Kingdom.

### *About Us*

[www.piscescountrypark.co.uk](http://www.piscescountrypark.co.uk) is a website operated by Chiltern Parks Ltd.

Pisces Country Park ('Pisces' or 'we', 'our', 'us',) is a registered trading name of Chiltern Parks Ltd. Pisces Country Park is registered in England with registered company number 11717655 and registered address at Knowle House, Rotherfield Road, Crowborough, TN6 3DY

### *Copyright And Intellectual Property Rights*

Unless specified, all copyright, trademarks, design rights and all other intellectual property rights (registered or unregistered) and all content located on the website are the exclusive property of Pisces Country Park. All rights reserved. Any unauthorised reproduction and/or use is strictly prohibited, unless written permission has been granted by Pisces Country Park

You are only allowed to print, download or temporarily store extracts from our websites for your personal, non-commercial use, or information or when you use the Internet Online Payments Service. You must keep any copyright or other notices contained in the original material on any of the material you download. You are not allowed to alter, copy, distribute, transmit, display, reproduce, or transfer anything on this website and any other use is prohibited unless you first get our express written consent. No one may use any part of our internet websites on any other website, or link any other website to our internet websites, without such consent. All rights are reserved for the benefit of ourselves and/or our licensors. Nothing in these Terms and Conditions grants you any rights in Our Website or the content within Our Website.

## *Accessing our website*

While we have used our reasonable endeavours to ensure that the information on Our Website is correct, we do not warrant the accuracy and completeness of the material on Our Website at any time. We may make changes to the material on Our Website, and to the products, services and prices described in it, at any time without notice. Any reference to a product, service or price that has been provided by us does not amount to a promise that such product, service or price will be available or provided to any person at that time or at any time thereafter.

The material on Our Website is provided “as is”, without any guarantees, conditions, warranties, representations, promises or other terms of any kind. Accordingly, to the maximum extent permitted by law, we, other members of our group and third parties connected to us hereby expressly disclaim all representations, warranties, conditions and other terms (including, without limitation, any conditions implied by law such as those of satisfactory quality and fitness for purpose) which but for this disclaimer might have effect in relation to Our Website.

Pisces Country Park is not responsible for any sites that may be accessed from links contained in this website, and makes no representation or warranty as to their availability, or the suitability or accuracy of their content. If you choose to link to these sites you do so at your own risk.

In no event shall we (or any other person, including a member of our group) or the officers, directors, employees, shareholders or agents of the same be liable for any direct, indirect, incidental, special or consequential losses or damages, or losses or damages for loss of profits, revenue, data or use, incurred by you or any third party, whether in contract, tort or otherwise, arising from your access to, use of, inability to use, or reliance upon information obtained from or through Our Website, any websites linked to Our Website or the material on such websites, including but not limited to loss or damage due to viruses that may infect your computer equipment, software, data or other property on account of your access to, use of, or browsing Our Website or your downloading of any material from Our Website or any websites linked to Our Website.

While we will use our reasonable endeavours to ensure that Our Website is normally available 24 hours a day, we shall not be liable if for any reason Our Website is unavailable at any time or for any period.

Access to Our Website is permitted on a temporary basis and we reserve the right at any time and for any reason to withdraw or amend the service we provide on Our Website and without notice. Instances where Our Website may be suspended temporarily and without notice include but are not limited to, in the case of system failure, maintenance or repair or for any other reasons beyond our control.

## *User Reviews*

Occasionally, Pisces Country Park may allow users to upload comments, videos, photographs, reviews, blog entries and other material in relation to attractions, travel or other holiday services. Where you upload such materials, you disclaim any proprietary or other rights you may have in the materials, and agree that such materials can be freely used by Pisces Country Park for any reason whatsoever, without your permission.

You agree that, at the date of posting, the material submitted by you is appropriate and accurate. You warrant that the material is not misleading, defamatory, untrue, malicious, offensive or abusive. You agree that you will not post any information or material that is owned by another third party without their express authority to do so.

Pisces Country Park reserves the right to refuse to post or remove (without notice) any materials for any reason at its sole discretion.

## *Information About You and Your Visits to Our Website*

We process information about you in accordance with Our Privacy Policy. By using Our Website, you consent to such processing and you warrant that all personal information provided by you is accurate.

While we will use our reasonable endeavours to secure information passed through or accessed from or via Our Website, you should note that the Internet is not a secure medium. Any information you send from, through or to Our Website may be intercepted, and is not guaranteed to reach the intended recipient.

## *Prohibited Uses*

You may use Our Website only for lawful purposes.

You may not use Our Website:

- in any way that breaches any applicable local, national or international law or regulation;
- in any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect;
- for the purpose of harming or attempting to harm minors in any way;
- to send, knowingly receive, upload, download, use or re-use any material which does not comply with these Terms and Conditions;
- to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam);
- to knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

You also agree:

- not to reproduce, duplicate, copy or re-sell any part of Our Website in contravention of the provisions of these Terms and Conditions;
- not to access without authority, interfere with, damage or disrupt:
  - any part of Our Website;
  - any equipment or network on which Our Website is stored;
  - any software used in the provision of Our Website; or
  - any equipment or network or software owned or used by any third party.

## *Viruses, Hacking and Other Offences*

You must not misuse Our Website by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to Our Website, the server on which Our Website is stored or any server, computer or database connected to Our Website. You must not attack Our Website via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use Our Website will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of Our Website or to your downloading of any material posted on it, or on any website linked to it.

## ***Linking to Our Website***

You may link to our Website, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that is not owned by you. We reserve the right to withdraw linking permission without notice.

If you wish to make any use of material on Our Website other than that set out above, please address your request to [info@piscescountrypark.co.uk](mailto:info@piscescountrypark.co.uk)

## **Links to other Websites**

The website may contain links to other websites which may be owned and operated by third parties although its name or logo may appear on those websites. If you choose to use the services provided by those websites, Pisces Country Park has no control over the contents or resources and accept no responsibility for them or for any loss, damage that may arise from you using them. Please read the privacy statements of each and every website that you visit.

## ***Photography & Video Recording***

Non-professional photography and video recording is permitted anywhere on the premises.

All images and videos must be for non-commercial use only.

We do not supervise the taking of non-professional photography and video recording so we cannot be responsible if you or any of your fellow guests (including any Child or Baby) is featured in any other visitor's photograph or recording which is subsequently published or distributed in any form.

You should be aware that we may carry out photography and video recording while you are on our premises and we may wish to use certain images for promotional purposes

## ***CCTV***

24hr CCTV is in operation and film cameras may be present at and around Pisces Country Park This includes filming by the police and/or security staff and/or Staff/Associates of Pisces Country Park carried out for the purposes of providing the safety of visitors and staff, and

filming and/or photography of an Event or the site in general by the Organisers. By purchasing a Ticket to an Event and/or attending an attraction or just visiting the general site at Pisces Country Park you give your express consent to all such filming and to your actual or simulated likeness being included within any: film, photograph, audio and/or audio-visual recording (“Footage”). All rights in such Footage which will be owned by us, the Organiser or the relevant third party.

You also agree that any such video Footage or photography may be used by us or the Organiser in any and all media for any purpose at any time throughout the world, including (with the exception of CCTV or security Footage) for commercial purposes, such as merchandising or DVDs, without payment or compensation to you.

## *General*

We may revise these Terms and Conditions at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these Terms and Conditions may also be superseded by provisions or notices published elsewhere on Our Website.

Nothing in these Terms and Conditions shall exclude or limit our liability for death or personal injury caused by our negligence, fraud or any liability which cannot be excluded or limited under applicable law.

These Terms and Conditions shall be governed by and construed in accordance with English law. Disputes arising in connection with this legal notice shall be subject to the exclusive jurisdiction of the English courts.

If you have any concerns about material which appears on Our Website, please contact us at [info@piscescountrypark.co.uk](mailto:info@piscescountrypark.co.uk)

Please note that any sales of products or services made between you and us will be governed by separate terms and conditions in addition to these Terms and Conditions and will be provided to you for your acceptance before you place an order.